

RBK Nutraceuticals Quality Policy




Policy :

- RBK Nutraceuticals is dedicated to provide quality health to customers and the community by manufacturing and distributing premium grade natural health supplements.

Commitments :

- RBK is committed to produce safe and quality products at competitive low costs with minimum defects.
- Puts employee safety foremost and maintains a safe and hazard free work environment.
- Ethically operate by complying with all regulatory requirements as mandated by the government, TGA, FSSC and other industry standards.
- Sourcing high quality raw materials locally or from international market.
- Increase sales growth by exploring more international avenues.
- Strive to reduce customer complaints and provide timely customer service response.
- Follow GMP and standard operating procedure and reduce manufacturing product defects.
- RBK believes in innovations and continuous improvement and will have periodic six monthly management review meetings and regular follow-ups.
- All internal and external communications will be held in the form of email, phone call or face to face meetings.
- The policy is communicated to all RBK employees during induction followed by ongoing refresher training.
- RBK will always treat our fellow employees, suppliers and customers with respect and value their contributions.


Sangbin Mun

General Manager